

Dementia Friendly Southern Nevada Community Meeting  
8/20/2019 Cleveland Clinic, 9AM – 11AM

**Host:** Cleveland Clinic

**Attendance:** Emily Strickler, Barbara Payne, Susan Farris, Derick Aranda, Kate Ingalsby, Jeff Doucet, Dennis Kesner, Kathy Kesner, Jeanne Pairman, Jennifer McIntosh, Marj Robinson, Paige Wilson, Brett Salmon, Cory Lutz, Joyrce Kreis, Julie McIndosh, Marissa Shoop, Connie Hollenbeck, Ruth Almen, Jana Buckley, Kevin Buckley, Susan Hirsch, Gina Jolliff, Paula Anderson, Paul Thornton, Carla Hedeem

**Meeting Notes:**

Community Spotlight: Dementia Training for the First Responder

- Register for CEUs at: [www.dementiafirstresponsenv.com](http://www.dementiafirstresponsenv.com)
- Covers Alzheimer's Disease, Lewy Body Dementia, and Frontotemporal Dementia
- Series of videos to learn from specialists in neurocognitive disorders, a panel of first responders, and patients and caregivers about behavioral challenges and cognitive limitations of individuals with dementia, and how to better interact with them and manage difficult situations

Sub-Committee Update: Cracked, A New Light on Dementia

- Moving forward with the film as an outreach tool, "Film in a Box"
- Event on October 17<sup>th</sup> – details to come
- Need for intention about setting expectations with audience prior to screening events
- Open to more films to add to the roster of film outreach projects

Nevada Dementia Supports Toolbox

- ADSD looking to create final product brochure ASAP
- Feedback included: creating brochures for each region in order to create more space to explain programs, potentially turn brochures into posters after completion, consider producing brochures in other languages to better benefit community

Key Priority Area #2 – Resource Connection Discussion – 211 Role Play

- Continuing role play scenario from July meeting, Kate's "mom" becoming forgetful, burning food, she is concerned and needs resources
- Flow of conversation
  - Initial intake questions (where did she hear about 211, zip code, year of birth, anyone pregnant in the house, race, military status)
  - Information finding about Kate's "mom": Has she been diagnosed with a neuro-disease? Does she have insurance? Does Kate have power of attorney?
  - Since Kate's mom won't seek care: recommendation of Southern Nevada Adult Mental Health mobile unit. Kate insists it's not a mental health issue, which leads to a referral to NV Senior Services/ADRC
  - Kate asks about Advocacy options: Suggestion for Alzheimer's Association
  - Kate asks about being at the end of her rope with care taking: Suggestion for respite care options, but warns that they will require diagnosis
  - Kate asks about Diagnosis options: Suggestions to visit a facility for evaluation, but isn't sure which and suggests Kate start with Alzheimer's Association

- 211 role play call went well and was informative
  - What went right: Operator provided plenty of options and took time to listen to the full situation in order to find resources for Kate, even when Kate had to redirect the conversation. Operator was very patient
  - What could have gone better: Based on the role play, the operator automatically assumed mental health needs instead of dementia needs which can create complications for community members who are not assertive. Email or text of transcript could have been helpful.